

# 2019-2020 TTC Catalog

## IST 287 Technical Support Internship II

Lec: 0 Lab: 9.0 Credit: 3.0

This course is an intermediate-level technical support/help desk internship. Students intern at the college's help desk and provide support to faculty and staff. The student prepares a portfolio for submission.

### **Prerequisite**

IST 286

and departmental approval

### **Course Offered**

Fall

Spring

### **Grade Type**

Letter Grade

### **Division**

Business Technology